

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON
IN SEATTLE

DIANNE L. KELLEY, et al.,)	
)	
Plaintiffs,)	No. C07-475MJP
)	
v.)	
)	
MICROSOFT CORPORATION, a)	
Washington corporation,)	
)	
Defendant.)	
)	

MOTION FOR SUMMARY JUDGMENT

BEFORE THE HONORABLE MARSHA J. PECHMAN

January 22, 2009

APPEARANCES:

For the Plaintiff: Jeff Tilden
 Mark Wilner
 Jeff Thomas
 Attorneys at Law

For the Defendant: Stephen Rummage
 Charles Casper
 Charles Wright
 Attorneys at Law

1 THE CLERK: This is the matter of Dianne Kelley versus
2 Microsoft Corporation, cause number C07-475. Counsel, for the
3 record, please make an appearance.

4 MR. TILDEN: Jeff Tilden, your Honor, with the
5 plaintiffs, with Jeff Thomas, Mark Wilner and Ian Birk.

6 MR. RUMMAGE: Steve Rummage, your Honor, on behalf of
7 the defendant Microsoft Corporation.

8 MR. CASPER: Charles Casper on behalf of Microsoft.

9 MR. WRIGHT: Charles Wright on behalf of Microsoft, your
10 Honor.

11 THE COURT: Well, gentlemen, it looks like you brought
12 fan clubs. You should have received a series of questions that I
13 posed to you that I would ask that you answer sometime during the
14 course of your arguments. I have allotted you 30 minutes per
15 side. We have two motions to deal with today, although I am a
16 little mystified as to why it is two. It seems to me that the
17 issues are the same, and I kept reading the same things over and
18 over. Let's focus today -- I don't know if you want to take
19 them separately or not. I really view them as the mirror image
20 of the same issue. If you don't, please feel free to divide your
21 time as you would like to do so.

22 Mr. Rummage, it is your motions.

23 MR. RUMMAGE: Thank you, your Honor. And actually we
24 see it very much as your Honor does. We do see it essentially as
25 two sides of the same coin. There are some nuances that are

1 different with respect to the summary judgment motion, which we
2 will get into particularly when we get to the last issue.

3 Both of the motions grow out of your Honor's class
4 certification ruling back in February of last year. At that
5 time, as your Honor knows, the Court held that the plaintiffs
6 could not establish causation in a deception based claim on a
7 class wide basis, and denied certification on that theory. But
8 instead allowed the plaintiffs to pursue what your Honor
9 characterized as another possible theory. And that was the price
10 inflation theory.

11 The Court acknowledged that most courts, perhaps even all
12 other courts up to that time, had rejected that theory, but your
13 Honor said, I am not persuaded that the Washington State Supreme
14 Court would reject it, and so I will allow you to further develop
15 the theory.

16 The Court then narrowed and limited, in the Court's words,
17 the issues on the CPA price inflation theory to two. One was
18 whether the Windows Vista Home Base Edition is fairly called
19 Windows Vista; and the second issue was whether the Windows Vista
20 Capable Marketing Program artificially inflated demand and prices
21 on one subset of PCs, that is Windows Vista Capable but not
22 Premium ready.

23 My argument this morning, your Honor, is going to be directed
24 at both of those issues. I am going to spend most of my time, if
25 your Honor will allow, talking about the demand and price

1 inflation issue. And I really have kind of two sub points on
2 that.

3 We think the Court should decertify the class and grant
4 summary judgment, first of all, because the plaintiffs have not
5 produced that quantum of proof that they need to produce in order
6 to establish that price inflation theory; and, second, because
7 the plaintiffs essentially admit that they cannot show causation
8 of the damages they seek on a class basis. And Washington law
9 says they have to show causation of damages, not just injury.

10 And finally, your Honor, after talking about that I plan to
11 spend my time talking about why Windows Vista Home Base is fairly
12 called Windows Vista. And I do plan to answer all four of your
13 Honor's questions, which I think actually have about ten
14 questions embedded in them along the way.

15 First let me turn to that first point, and that is the
16 quantum of proof that the plaintiffs have to produce in
17 connection with this price inflation theory. And let me begin by
18 observing that this price inflation theory comes from, derives
19 from a principle that has been recognized in securities cases for
20 roughly 30 years, and that is the fraud on the market theory.

21 The theory there is in an efficient market, that is a market
22 that can absorb public information and reflect it, process it in
23 the price of a security, in that instance in an efficient market
24 if there is a lawsuit brought about a misstatement you don't need
25 to show empirically reliance or causation because economics show

1 in those efficient markets that information is processed and
2 immediately reflected in price. And so there is a price
3 inflation that people can recover for in a securities case if
4 they can show an efficient market. And there is a lot of
5 litigation about what is an efficient market and what isn't. And
6 that is often the threshold question in those kinds of cases.

7 Now, we have to the an expert declaration here from Dr. Paul
8 Gompers from Harvard. And Dr. Gompers has testified in this case
9 the market that is at issue here is not an efficient market. And
10 Dr. Leffler agrees. What is the significance of that? The
11 significance is that we cannot presume price inflation. As
12 Dr. Gompers explains, in that situation price inflation has to be
13 empirically proven. That is kind of the fundamental predicate we
14 begin with here.

15 It is interesting that in the three or four paragraphs that
16 Dr. Leffler, plaintiffs expert, devotes to responded to
17 Dr. Gompers he does not take issue with that notion of empirical
18 proof.

19 So that brings us to your Honor's first question, which is,
20 what evidence is necessary to establish a price inflation theory
21 of causation? Well, your Honor, there is case law on this. And
22 we think it is pretty clear that the case law establishes that
23 what is not enough is intuition, what is not enough is basic
24 economic principles. Recent cases have so held.

25 What instead a plaintiff has to show is that empirically that

1 prices have been inflated, and inflated not just as to particular
2 individuals or segments but across the class. Because if you
3 can't show inflation across the class it is not a class action.
4 And, finally, after you show the inflation you have to show that
5 the alleged wrongdoing accounts for the inflation. In order to
6 get a class certified you have to show that you can, through an
7 established methodology, factor out all of the variables that
8 might account for that price inflation other than the alleged
9 wrongdoing.

10 Now, we are not pulling that out of thin air. As your Honor
11 can see from the briefs there are recent case from the First,
12 Second and Sixth Circuits standing for this proposition. A
13 recent case from the Northern District of California, in which
14 Dr. Leffler was the expert, standing for the same proposition.
15 In three of those cases classes were either -- class
16 certification was either reversed, in the First and Second
17 Circuit, and in the Northern District of California the class was
18 decertified. In the Sixth Circuit case summary judgment was
19 granted against the class.

20 Now, the two cases that came down after your Honor's class
21 certification ruling are the In Re New Motor Vehicles case and
22 the McLaughlin case. In the In Re New Motor Vehicles case the
23 allegation there that the plaintiffs made was that the car
24 companies had restricted imports of lower priced Canadian cars,
25 and by restricting the imports of lower priced Canadian cars they

1 were able to maintain prices on US cars. Not dissimilar to what
2 the allegations are here.

3 There was an expert in that case who did a quantitative
4 regression analysis to show the impact on price of the alleged
5 restriction of the imports. Still that court said -- the First
6 Circuit said, the expert couldn't, hadn't done enough to support
7 class certification because he couldn't separate out lawful from
8 unlawful effects.

9 What it said was this: "Plaintiffs seem to rely on an
10 inference that any upward pressure on national pricing would
11 necessarily raise the prices actually paid by individual
12 consumers. There is intuitive appeal to this theory but
13 intuitive appeal is not enough." And so it reversed.

14 And when it reversed it remanded and said, you can go back
15 now and see if the expert really can do it, really can do an
16 econometric study that separates out these variables, and if he
17 can you can take another run at class certification. That case
18 is good, your Honor, because it separates out what is good enough
19 and what is not.

20 What the First Circuit said is, the theory isn't good enough,
21 we need actuality; we need to see, especially in a novel theory
22 like this, that you really can do what you say you can do.

23 The McLaughlin case out of the Second Circuit alleged that
24 misstatements inflated the price of light cigarettes, that the
25 cigarette companies overstated the benefits of light cigarettes.

1 Price inflation as a result.

2 Plaintiffs had experts. The experts did an econometric
3 analysis. The experts did a consumer survey. The Second Circuit
4 said, not good enough, because these plans by the experts don't
5 separate out the variables that could account for the pricing of
6 light cigarettes. Certification reversed. Not given another
7 shot to do it.

8 In the JBDL versus Wyeth case, your Honor, involved price
9 inflation with respect to a drug. Dr. Leffler appeared in that
10 case and said, basic economic principles show that when Wyeth
11 expanded its market share it used that to inflate prices. In
12 that case, your Honor, there even was accepted evidence of price
13 inflation, because they knew what Wyeth had done with the price
14 of the drug. The court said, not good enough; too many
15 alternative explanations for what might account for the price and
16 you can't proceed to trial without those explanations being
17 factored out, and it can't be done.

18 And finally, in the Methionine case, your Honor, Dr. Leffler
19 gave Judge Breyer down in the Northern District of California a
20 simple regression analysis. And Judge Breyer said, not good
21 enough; I need a multiple regression analysis that factors out
22 all of the factors. Why? Because it is a complex market with
23 lots of sellers and lots of products.

24 So those are the cases, your Honor. And plaintiffs literally
25 respond with nothing. They respond with no price inflation cases

1 where a plaintiff's expert is allowed to take a case either
2 through certification or through the summary judgment process
3 with the kind of ipse dixit that Dr. Leffler provides to the
4 Court.

5 So that brings me to the Court's second question, which is,
6 why should the Court pay attention to these cases. I am not sure
7 the Court phrased it that way but that was the second question
8 that was embedded in that question number one. Your Honor, we
9 think the reason is clear. If your Honor recalls back to when we
10 were arguing a year ago, at that time we explained to the Court
11 that court after court actually had rejected the price inflation
12 theory. So your Honor is treading on new ground. Because your
13 Honor is treading on new ground we don't have any choice but to
14 look at analogous areas of the law.

15 Furthermore, leaving aside what we conceptually think makes
16 sense, the Washington Consumer Protection Act in RCW 19.86.920
17 says, "in construing the act courts", and I quote, "should be
18 guided by final decisions of the federal courts interpreting the
19 various federal statutes dealing with the same or similar
20 matters."

21 Well, the cases that I have just cited to your Honor are all
22 either antitrust or RICO case. The antitrust statutes, as your
23 Honor knows, were the initial foundation for the Washington
24 Consumer Protection Act. The RICO statute was based on the
25 federal antitrust statute. All of those statutes require that to

1 prosecute a civil cause of action a plaintiff has to show injury
2 to business or property, just like our CPA. And all of them
3 allow recovery of actual damages, just like our CPA. So we are
4 dealing with statutes that have the same general framework and
5 the purpose of protecting the integrity of competition in the
6 marketplace and they reach exactly the conclusion that we
7 advocate here.

8 And finally, your Honor, I would say the other reason to
9 follow them, perhaps the best, is they make sense. And the
10 reason they make sense is this: When you are pursuing a price
11 inflation claim it is a quantitative claim. It is a claim that
12 there is increment in a price that reflects an economic addition
13 to the price as a result of misconduct.

14 Because we are talking about prices we are talking about a
15 data rich environment. We know what things sell for. We can get
16 price lists. Especially now. We can get on the internet and see
17 what things sold for in the past. And so in that data rich
18 environment courts properly expect, especially in a case seeking
19 literally billions of dollars, trebling, courts properly expect
20 that experts are going to be able to mine that data and come up
21 with answers.

22 Your Honor's next question embedded in that first one is: If
23 the plaintiffs are relying on anecdotal evidence of price
24 inflation do they have to isolate out the variables? Well, let
25 me first question the premise of that, your Honor. Because in

1 fact there is no anecdotal evidence at all of price inflation
2 here.

3 Let me explain what I mean by that. Dr. Leffler has a very
4 specific theory, and it is set out in tab 4 of what we handed up.
5 His theory that there are kind of three buckets of PCs in the
6 marketplace. There is the non Windows Vista Capable bucket.
7 Those are the really low end PCs. There is the Windows Vista
8 Capable but not Premium ready PCs, which is the PCs that the
9 class bought. And then the Premium ready PCs. So there are
10 these three buckets. His theory is that there was increased
11 demand and increased prices for this middle bucket, that is the
12 class's PCs, but that there was decreased demand for the really
13 good PCs, the Premium ready PCs, and therefore decreased prices
14 and decreased prices for the low end, non Windows Vista Capable
15 PCs.

16 Now, if we were expecting anecdotal evidence to support that
17 theory we would expect to see some computer that the plaintiffs
18 could hold up and say, this computer reflects Dr. Leffler's
19 theory. It is a computer where either prices went up or prices
20 were maintained and they fell into this category, or there were
21 Premium ready PCs and we can show prices fell. But there is no
22 anecdotal evidence of that at all.

23 Let's hypothesize that there were anecdotal evidence. Let's
24 hypothesize that the plaintiffs could show that some PCs or some
25 categories of PCs actually did have a price increase. Would we

1 still have to worry about variables? I think the answer is, your
2 Honor, we would especially have to worry about variables. And
3 the reason is that this case is different from any of the cases
4 that we just described in a way that makes the proof of price
5 inflation even more difficult than in McLaughlin, Wyeth or the
6 New Motor Vehicles. Why? Because in those allegations the
7 defendant inflated prices.

8 The allegation in this case is not that Microsoft inflated
9 prices. The allegation is that Microsoft did something and that
10 other participants in the market, that Microsoft bears no
11 responsibility for, in turn increased prices.

12 There are dozens of PC OEMs out on the marketplace, your
13 Honor. All of them have their own pricing strategies. All of
14 them have their own model lineups. All of them have their own
15 desires as to how they want to mix their sales, how much Premium
16 ready they want to sell, how much non Vista Capable and how much
17 Vista Capable they want to sell. All of them.

18 There are retailers out there. Thousands of retailers. Some
19 are specialty high end catering to elites, who really want the
20 highest end PCs. Some are mass marketers like Walmart. They all
21 have different pricing strategies. There are different models of
22 PCs. There is a long period of time that we have involved in
23 this case.

24 For example, your Honor, Ms. Kelley says that she started
25 shopping for her PC a year before she bought it, before the

1 Windows Vista Capable period began, bought it in November of 2006
2 when it was at the lowest price she ever saw, \$200 off the marked
3 price plus a free printer. Do we know whether there was an
4 increment of price inflation in that PC that had been on the
5 market for more than a year, and it was marked down to that
6 extent in November of 2006? So that is a variable we would need
7 to account for.

8 And I would also add, your Honor, when I was talking about
9 retailers, the plaintiffs themselves presented evidence, and it
10 is at Bates number 40427, that suggests that Walmart was taking
11 delivery of Windows Vista Capable PCs but not allowing them to be
12 labeled. And if that is the case, your Honor, they don't even
13 have a class that includes those people. And we will never know.
14 We will never know because we don't know which PCs bore labels
15 and which PCs did not.

16 And so the bottom line, your Honor, is that there is a
17 constellation of variables that one would have to take into
18 account just to satisfy yourself that there is price inflation,
19 let alone the question of what caused the price inflation.

20 So what does Dr. Leffler do? What does the plaintiffs'
21 expert do to segregate out any of these variables? The short
22 answer, your Honor, is nothing. And I mean literally nothing.
23 He did not do a pricing analysis.

24 THE COURT: Mr. Rummage, you have to slow down. I can't
25 get a good record on you when you talk that fast.

1 MR. RUMMAGE: My enthusiasm gets me carried away.

2 THE COURT: I am feeling the enthusiasm.

3 MR. RUMMAGE: That's why your Honor has to interrupt me
4 every now and then.

5 The short answer, your Honor, is Dr. Leffler did nothing
6 whatsoever. He didn't do a pricing analysis. He didn't do the
7 rudimentary pricing analysis that one might expect. And that is
8 simply to look at what a PC was selling for before the Windows
9 Vista Capable period and what it was selling for after, and
10 perhaps comparing it to one of the PCs in one of the other
11 categories. Your Honor will remember he has the three buckets.
12 These prices go down, the prices of the PCs in the middle go up.
13 So we ought to see changes in the differentials between the PCs.
14 He didn't even try.

15 Did he do a regression analysis? Well, we know that is what
16 Judge Breyer expected in Methionine. We know that is what the
17 experts did in McLaughlin and New Motor Vehicles. Dr. Leffler
18 didn't try. He says, I can't do it. If you look at tabs 1, 2
19 and 5 we can see the examples in his testimony acknowledging that
20 he didn't do it.

21 Did he do a consumer survey, which was done in the McLaughlin
22 case, to see whether people really carried about these logos? He
23 didn't do a consumer survey. Did he look at different OEMs and
24 how the practices varied from OEM to OEM? He didn't. Did he
25 look at any the retailers? He didn't. Did he look at how prices

1 vary over time? He didn't. Did the plaintiffs depose any of
2 these people? They didn't.

3 As we sit here today we have literally no insight into the
4 people who are accused of raising prices did. We have nothing.
5 We have nothing to suggest what the OEMs and what the retailers
6 did. And that we believe, your Honor, is a shortcoming under the
7 prevailing case law means that your Honor should decertify the
8 class and grant summary judgment.

9 Now, I might add, your Honor, I don't presume what any of
10 this would show. I don't know. And it may even be, your Honor,
11 that the plaintiffs did some of these studies and chose not to
12 introduce the expert who did them. We will never know.

13 What we do know is that what they have come to the Court with
14 is intuition and in general economic principles that courts
15 repeatedly have rejected as the foundation for this kind of
16 claim.

17 With that, your Honor, I want to turn to the second point.
18 That point will answer your Honor's second question. That has to
19 do with the inability of the plaintiffs to show causation of
20 damages at all.

21 Now, before I get into that I think I need to spell out just
22 for my own foundation what the plaintiffs damages theory is.
23 They claim that Dr. Leffler's testimony establishes causation and
24 injury. And the injury is every member of the class, every one,
25 no matter whether they bought, where they bought, what they

1 bought had some increment, an unknown amount, of price inflation.
2 And that really is his intuitive sense based on reading these
3 documents.

4 The reality is that Dr. Leffler also says, I would be
5 speculating if I tried to tell you how much. And that tells you
6 we can't go to a jury with that theory because juries can't award
7 damages that are based on speculation. And he acknowledges it
8 would be.

9 So the plaintiffs do what I will call a bait and switch.
10 They say, we are going to prove injury and causation using this
11 harm, price inflation, and when we get to trial we want to prove
12 our damages using a different harm, the expectation damages.

13 Now, as a matter of law, your Honor, they can't do that.
14 They chide us for not relying on Washington cases but the reality
15 is Washington law settles this issue. When one looks at
16 Hangman's Ridge, the Supreme Court's opinion in Hangman's Ridge
17 sets out the five elements of the Consumer Protection Act
18 violation. One of those elements is causation.

19 When the Supreme Court starts applying the five elements to
20 the facts in Hangman's Ridge here is what it says about
21 causation: "Finally the causation element is missing. Even
22 assuming the injury complained of had been established, there is
23 no plausible link between the actions of the closing agent, the
24 defendant and the alleged damages."

25 The same here, your Honor, even assuming injury there is no

1 causation that plaintiffs can show of the expectation damages
2 that they seek to recover in the form of however much it cost to
3 upgrade a PC from a non Premium ready PC to a Premium ready PC.

4 The reason we know that there is no class wide causation
5 proof on that kind of expectation damage is that your Honor
6 already held that a year ago. That is precisely what was brought
7 before the Court in connection with the class certification
8 motion. And your Honor said, because of the varying influences
9 potentially on the class one couldn't show causation on a class
10 wide basis on a deception type claim which would have as its end
11 game the recovery of expectation damages.

12 So the bottom line is, we have already been past the point
13 where we can talk about recovering expectation damages on a class
14 basis. Your Honor has ruled, it is the law of the case and
15 plaintiffs have not questioned it.

16 That brings us to your Honor's next question, which is,
17 assuming that we have it right on the damages, can the Court cure
18 this by bifurcating this case into liability and damages phases.
19 I think the short answer to that, your Honor, is no. And the
20 reason the answer is no goes back to the Ninth Circuit's opinion
21 in the In Re Dalkon Shield case, back in 1982, still the leading
22 case on this issue. In that case what the Court said, before you
23 do a certification of a chunk of a case as a class action you
24 have to be able to satisfy yourself that certifying that chunk is
25 going to advance the ball towards a complete class recovery.

1 In this case, your Honor, you cannot possibly make that
2 finding because, as we said a moment ago, there is a complete
3 disconnect between the liability case they want to prove and the
4 damages they want to recover. They want to try a liability case
5 on the question of price inflation but they want to recover
6 damages on the basis of expectation damages. And so going to
7 trial on this price inflation theory is going to shed no light on
8 whether they can recover an expectation damages recovery, which
9 would require millions of individual trials to determine who
10 expected what and why they expected it.

11 And indeed, your Honor, when you look at the cases that have
12 addressed this very issue in this very context we are back to
13 McLaughlin and In Re New Canadian Motor Vehicles. Because in
14 both of those cases, after the circuit court reversed
15 certification by the trial court because of the inadequacy of the
16 plaintiff's proof, in both of those cases the plaintiff said,
17 well, please let us at least go to trial on liability issues.
18 And in each case the circuit court said no.

19 The First Circuit in particular noted the fact that the
20 deficiency in the expert's proof, just like the deficiency in the
21 expert's proof here, went to the question of causation. And
22 without causation there is a liability problem. So in other
23 words even if we bifurcate this into liability and damages there
24 is still a fundamental, non class issue as to liability because
25 the expert's inability to go to court and present a method of

1 determining class wide damages or injury, as the plaintiffs want
2 to phrase it, factoring out all of the individual factors that
3 could have affected prices. Prices set not by Microsoft, not by
4 Microsoft, but by dozens of OEMs, thousands of retailers who are
5 not in this courtroom today.

6 THE COURT: Mr. Rummage, is there conceivably another
7 theory out there? If we are drawing from other arenas I have
8 only seen this in patent cases. It would attach to the unjust
9 enrichment that the value to the class is what Microsoft valued
10 its advertising on. In other words, they stuck these logos on
11 these machines or had the OEMs do so. If that was a deceptive
12 act then the value of the advertising would set the floor for
13 what it was worth.

14 MR. RUMMAGE: Here is the problem with that, your Honor.
15 And it actually relates to an issue that I meant to talk about a
16 little bit and didn't. One of the main problems with that, your
17 Honor, is that when you say "the value of the advertising" is
18 that we have to remind ourselves that what we are talking about
19 here is not the Windows Vista Capable program generally, and we
20 are not talking about advertising generally, we are talking about
21 the plaintiffs claim with respect to a narrow subset of the
22 Windows Vista Capable program, that is the non Premium ready PCs.
23 And I know of no advertising of non Premium ready PCs, none, done
24 by Microsoft.

25 When one looks at whatever marketing materials were

1 presented, whatever marketing programs were done, they were
2 marketing programs with respect to a program that plaintiffs
3 acknowledge was perfectly appropriate as to Premium ready PCs.
4 There is no challenge as to Premium ready PCs.

5 When one looks at the marketing that was done on that, your
6 Honor, one finds, contrary to what Dr. Leffler says, all of the
7 efforts were being made to market not these window Vista Capable
8 but not Premium ready PCs, instead they were being made to market
9 the Premium ready PCs that are not in issue in this litigation,
10 as Mr. Totton's declaration shows.

11 I think it is impractical approach, number one. It is an
12 impractical approach, number two, that plaintiffs have never
13 suggested, never suggested, to the Court. And, number three,
14 your Honor, it seems to me that it is going to be fraught with
15 the same sort of class issues in terms of determining individual
16 advertising as to individual consumers.

17 What I mean by that is this: I didn't articulate that very
18 well. Let's go back to the Walmart analogy a moment ago. This
19 speaks to your Honor's point that Microsoft had people put
20 stickers on PCs. Microsoft made it possible for people to put
21 stickers on PCs. But as the very evidence that plaintiffs' cite
22 shows, retailers could exercise their power to say, we don't want
23 PCs with stickers. Plaintiffs' evidence says that Walmart did
24 that. OEMs could exercise their authority to say, we don't want
25 to put stickers on this PC because our pricing strategy and our

1 marketing strategy is to drive demand to our Premium ready PCs
2 where we have a higher margin. There is no evidence on that.

3 There is still going to be that same issue if your Honor goes
4 to the theory that your Honor just espoused. You are still going
5 to have to figure out where did those advertising dollars go.
6 Did they go with respect to PCs that actually were advertised as
7 Windows Vista Capable but not Premium ready or not? The answer
8 is, I think, it will vary from entity to entity, retailer to
9 retailer, OEM to OEM, which is perhaps why the plaintiffs have
10 never advocated the theory.

11 THE COURT: Mr. Rummage, what you are telling me is that
12 if I assume that Microsoft for purposes of argument has done
13 something deceptive by telling me that Vista Capable means that
14 it will run everything, are you telling me the only way to get at
15 this is one at a time, each individual plaintiff telling their
16 personal story and getting their \$400 back?

17 MR. RUMMAGE: I am going to start with the premise, your
18 Honor, I don't think we did anything wrong. And that actually is
19 the next problem I was going to argue. I understand I have to
20 assume that. I can't let that assumption pass without comment.

21 If we assume that I think that is the outcome, your Honor.
22 And I understand your Honor's hesitation with that. But the
23 Second Circuit speaks directly to this issue, because the Second
24 Circuit is dealing with the situation where the allegation is
25 that the tobacco companies misstated the, quote, health benefits,

1 close quote, of light cigarettes. And the Second Circuit says,
2 you know, that is a bad thing. And what we are talking about
3 here is a bad social problem. We agree something has to be done
4 about it. But you know what? We are not necessarily the forum
5 for remedying every perceived social wrong. We have to follow
6 the standards. And the standards, your Honor, lead ineluctably
7 to that conclusion.

8 I don't think, your Honor -- I don't think your Honor should
9 feel uncomfortable with that. And here is why: Because we know
10 from the statistical evidence that has been presented to the
11 Court that we are talking about a tiny, tiny fraction of people
12 who arguably could have been affected, even if we were talking
13 about actual deception, which we do not believe occurred. And so
14 to say that we have on the one hand the choice of pursuing a
15 defective class action that would involve millions and millions
16 of people who, for all the evidence that is before the Court,
17 never did have any expectation of getting anything other than
18 what they got. Remember what that PC logo said. It said,
19 "designed for Windows XP, Windows Vista Capable." And we know
20 that most people buy those PCs with the expectation -- They are
21 like me. I am never going to change out the operating system on
22 my PC. I am going to dance with the OS that brung me. I am
23 going to be there with the XP operating system. Experience shows
24 that is what happens.

25 So if our choice is do we pursue a defective class action

1 with millions of people, even if plaintiffs are right, don't
2 care, or do we say that those people who really do care will have
3 to pursue their individual remedies. I think, your Honor, that
4 the choice is clear. And it is clear I think not only as a
5 matter of legal precedent but as a matter of judicial policy in
6 terms of when the Court intervenes in disputes.

7 We are not supposed to through the class action device
8 improve the situation of either party. And plainly, your Honor,
9 if we allow plaintiff's to skate by with the kind of evidence
10 they presented through Dr. Leffler we would improve their
11 position.

12 Nothing illustrates that more clearly than Ms. Kelley's
13 situation. Because remember Ms. Kelley testified, I didn't know
14 what Windows Vista was; I didn't buy it with the expectation of
15 getting Windows Vista; I didn't know there was a Windows Vista
16 Capable program; I didn't know there was a sticker on my PC. And
17 yet she comes into court and says to the Court, I've got an
18 expert who says there was some increment of my PC price that was
19 attributable to price inflation. It might be a nickel, it might
20 be a buck, it might be ten bucks, but he says there is some
21 increment. And so what I want the Court to do is I want
22 Microsoft to buy me a new PC.

23 Their allegation is that though she paid \$499 for a PC she
24 had been shopping for for a year, we have to pay her \$575 back,
25 more than she paid for the PC, so that she can buy yet another PC

1 with Windows Vista on it, even know she had the option of buying
2 Premium ready PCs back then and chose not to do it.

3 Now in that scenario, your Honor, I submit that the
4 appropriate remedy is for Ms. Kelley, if she believes she has an
5 individual cause of action, to pursue it, and not to sweep her
6 into a class with that sort of, again, defective economic proof.

7 Now, if I may -- I don't know if I have already overstayed
8 my welcome. I have two more questions of your Honor to answer,
9 which I am happy to do, or I am happy to sit down, as your Honor
10 pleases.

11 THE COURT: Quickly, Mr. Rummage.

12 MR. RUMMAGE: Okay. The two more questions that your
13 Honor asked were these: First, does the development of Windows
14 Vista to include Windows Vista Home Basic foreclose finding that
15 Windows Vista Capable program had the capacity to deceive? And I
16 think the shortest answer to that is yes.

17 The reason for the shortest answer is this: If Windows Vista
18 Home Basic was Windows Vista then it was absolutely,
19 categorically true to say that a PC that could run Windows Vista
20 Home Basic could run Windows Vista.

21 Frankly, I thought that was what the Court was getting at
22 when the Court said there are two questions, and one of them is,
23 is Windows Vista Home Basic fairly called Windows Vista. I think
24 we have shown, as a technical matter, and plaintiffs concede as a
25 technical matter, it is part of the Windows Vista family.

1 Mr. Allchin, their expert, says it is common in the software
2 industry to develop a robust, fully featured operating system or
3 piece of software and then disable certain features to
4 differentiate between SKUs or editions and to sell them at
5 different price lines.

6 All that happened here was Microsoft chose to differentiate
7 between Windows Vista Home Basic and Windows Vista Home Premium
8 by the Aero user interface. It had every right to do that and it
9 did.

10 THE COURT: I think you may have misunderstood me,
11 Mr. Rummage, in the way we set it out a year ago. I have never
12 thought that Microsoft didn't have the power, authority, right to
13 build as many different kinds of programs as they wish. The
14 issue was the labeling, not what they can do.

15 MR. RUMMAGE: Fair enough. That goes to your Honor's
16 next question, which was, isn't the issue whether the sticker is
17 misleading. And I think the answer to that, your Honor, is that
18 the plaintiffs have never claimed, never claimed, that the
19 sticker standing on its own is misleading. The question is, what
20 does it mean in the context -- what does it mean in the context
21 of what was said about what Windows Vista meant and whether
22 Windows Vista Aero was included in Windows Vista Premium.

23 THE COURT: I happen to have a little prior knowledge
24 about how it is that Microsoft picked Vista as a name. I have
25 that lawsuit too. The whole idea of seeing into the future, the

1 screens that fade away. You spent -- I can't remember exactly
2 how much but lots of money to develop the name. You were trying
3 to market something new and yet what you give the people with the
4 Basic is the same old same old.

5 MR. RUMMAGE: Your Honor, with all due respect what your
6 Honor just said there is not a shred of evidence to support that
7 in the record. It is not the same old, same old. It is
8 different computer code, it has completely different
9 characteristics. That is not trivial. That is how operating
10 systems are built, is with computer code.

11 THE COURT: That is not the part that is deceptive.

12 MR. RUMMAGE: I was going to say, what matters is --
13 because what matters, in terms of determining what deceptive is,
14 is what do you tell people. Fair enough. It seems to me that we
15 have to start with what do we tell people. And what I was struck
16 by is this: The plaintiffs begin their response to our summary
17 judgment motion with these words -- Characterization is cheap so
18 I am going to read it. They begin with, "Microsoft promoted one
19 feature of Vista above all others." I started to do my
20 Mr. Tilden imitation. I won't do that. Read it in his voice.
21 "It promoted one feature of Vista above all others, the new
22 graphics comprising the elegant, new Aero user interface." That
23 is the premise, we deceived people into thinking that was in Home
24 Basic.

25 I would ask your Honor to open the oral arguments exhibit to

1 tab 7. That is the exhibit they cite for that. This is not what
2 I am pulling out of thin air, this is the exhibit they cite,
3 declaration of Mark Tindall, docket 93, Exhibit D. And your
4 Honor will see that is a check box. And that the words "elegant
5 Windows Aero user interface", which they quote in their brief,
6 appear on a check box next to column labeled Home Basic, which
7 could not more plainly show that Home Basic doesn't have that
8 user interface. It plainly shows that Home Premium does. And
9 then above that plainly tells people, for a better experience
10 that come with the Premium editions, including the Windows Aero
11 user interface, ask for Windows Vista Premium ready PCs.

12 Your Honor, the fact is when we look at everything that is in
13 this record that Microsoft put out there, whether it was retailer
14 materials attached to Mr. Tindall's declaration, whether it was
15 his website, the get-ready website attached to the declaration,
16 whether it is the press releases that accompanied these programs,
17 every single one of them candidly, accurately stated, if you want
18 the new Aero user interface get Premium ready. And, by the way,
19 your Honor, said, we want you to buy Premium ready; we recommend
20 it to you. Completely counter to the plaintiffs' entire theory
21 of the case, that somehow we drove demand away from Premium ready
22 towards window Vista Capable but not Premium ready PCs.

23 And so what I am waiting for, your Honor, and have been
24 waiting for since the day that Mr. Tilden first held this
25 document up in the courtroom, when we first came here on the

1 motion to dismiss, is the piece of evidence where during the
2 class period Microsoft told class members that if you buy a
3 Windows Vista Capable PC you will get Aero. To date we haven't
4 seen it. And I don't think we will, your Honor, because the
5 desire was to drive people towards buying the Premium ready PCs.
6 That's where we will see the promotion directed.

7 All of the folderol about driving the market, increasing PC
8 sales, of course. That was directed towards the effort to
9 increase awareness and recommend -- was directed towards Premium
10 ready PC, not the PCs of the class members.

11 I don't know if your Honor has any further questions. I am
12 happy to stay up here as long as your Honor wants. I realize I
13 have used my allotted 30 minutes. Unless your Honor has
14 questions we would simply ask the Court decertify the class and
15 grant summary judgment.

16 THE COURT: Thank you, Mr. Rummage. Mr. Tilden.

17 MR. TILDEN: Good morning, your Honor. I would like to
18 start everywhere as once. And that won't work. So let me recite
19 for the Court a handful of legal propositions we assert. Then I
20 will talk some about the facts, and then we will talk more about
21 the law. Unless the Court has anything you would like me to
22 address directly right now?

23 THE COURT: Well, Mr. Tilden, I don't want to upset your
24 flow. I mean, you have a lot of things to respond to but what
25 Mr. Rummage is telling me, and it is starting to make me nervous

1 here, is the really good suit the one-on-one for false
2 advertising. Have we tried to pound that peg into the wrong
3 hole?

4 MR. TILDEN: That is certainly their argument. Let's
5 begin this way.

6 THE COURT: Let me follow with Dr. Leffler. I read his
7 materials and what is striking is that any professor teaching
8 economics 101 could write that report.

9 MR. TILDEN: I think that is probably true.

10 THE COURT: I don't want to use the wrong phrase. I am
11 saying where is the beef, where is the analysis here that goes
12 from the general principles to the specifics, and what am I going
13 to tell the jury is the formula they use to give us the damages?

14 MR. TILDEN: Surely. Let me try and list some
15 propositions we believe and see if I can cover all of the Court's
16 questions there. First, when you go through these cases, and we
17 will do it in more detail in a second, especially the antitrust
18 cases, you find they are, first, the results fact intensive as it
19 ought to be. Second, most of those are expert/lawyer driven with
20 an expert economist theory, maybe assembled with a lawyer. But
21 the expert is the key part of the case that gets presented at
22 trial. That is not us. The key part of our case that gets
23 presented in trial is admissions in Microsoft documents. So we
24 are factually distinct from really all of those.

25 We are going to the jury, if permitted, with Jim Allchin's

1 testimony. Dr. Leffler's expert testimony is far less critical
2 to our case than the average economist is in these circumstances.

3 Leffler says, look, given the fact there are 310 million
4 people in America, given the fact that it there are so many
5 computers, that computers are separated between laptops and PCs,
6 and this is where we were in the 2006/2007 time frame, if
7 Microsoft slash Intel wanted to dump 19.4 million 915 computers
8 on the market they could not have done it at the Vista Capable
9 price.

10 That argument is, A, confirmed by our class representatives.
11 B, it is confirmed by Microsoft's statements in the documents.
12 C, it is confirmed by other statements in the documents that an
13 expert can rely on. D, it is extraordinary common sense.

14 We will take you through -- They spent some time with our
15 expert. We will talk some about theirs. We do not require,
16 given the factual record we have here, extraordinary expert
17 economist work. Dr. Leffler says what Dr. Hitt says, their
18 Wharton economist, this cannot be done in any meaningful fashion.

19 I love the Canadian import litigation case. We will get to
20 that. It is entirely an expert concoction. There may or may not
21 have been a tort there but their only evidence of it is the
22 expert report.

23 The court recites repeatedly that it is a novel theory. It
24 is not clear a tort was committed at all. It would doubtless
25 surprise, in a country or size as many vehicles on the road as we

1 have, a person in Corpus Christi that the car market in Duluth
2 had inflated the price of the car he bought by a dollar.

3 When I read the Canadian import case my first reaction is,
4 there is not a tort here, this shouldn't be a class, and it
5 shouldn't be a case. We have got a different factual predicate.
6 So that's the big Leffler issue.

7 On a handful of legal of legal -- And Hitt agrees, if we
8 were here with a multiple regression analysis, which personally I
9 think would smack of voodoo economics, Mr. Rummage would be up
10 here with the voodoo economics cases saying, this cannot be done,
11 it is voodoo economics.

12 He purports to tell us in an alternative universe what a
13 given at Best Buy might have sold a computer for in March of 2006
14 in an advertising regime that didn't exist. I have a lot of
15 sympathy for that argument Mr. Rummage would make but doesn't
16 have to.

17 So we and their economist agree with this principle, that you
18 can not meaningfully go back and quantify the average amount per
19 customer of damage. In antitrust cases you must do it because
20 the antitrust damages must tie directly to the antitrust injury
21 in a way that Consumer Protection Act injuries need not. And we
22 will talk about that in a second.

23 If the Court believes as part of a Consumer Protection Act
24 claim we have to show the average amount of price inflation --
25 price maintenance really. They pass these off as Vista Capable.

1 Had they told the truth the price would have dropped. If the
2 Court believes we have to show that delta, we can't do it. I
3 want to be honest with you.

4 That is not our claim. Our claim instead is that when they
5 dump 20 million of these on the market and call them a diamond
6 and not cubic zirconium, they were able to sell them at diamond
7 prices, and not whatever the other price would have been.

8 Let me show you a handful of documents.

9 THE COURT: How are you going to get that number, the
10 difference between the diamond and the cubic zirconium?

11 MR. TILDEN: We are not going to get that number. We
12 have a handful of remedies instead that we propose. One, none of
13 the argument we have heard from Mr. Rummage addresses the unjust
14 enrichment claim we have.

15 The best location of unjust enrichment class research is
16 Section 10.3 of Newberg on Class Actions. Unjust enrichment is a
17 perfectly legitimate class remedy. It is a clear way to identify
18 the class damages. We have identified the damages. They have
19 don't like the number. In that event it would be a court issue
20 for the trier of fact, your Honor.

21 But we do not believe they have laid a glove on the unjust
22 enrichment class analysis. We think the number is roughly
23 \$1.5 billion for a class. You can add it up. While we have a
24 quarrel how large the class is, there is no quarrel what that
25 number is. Now, they don't think it is the right number. But

1 there is no dispute what the number is.

2 THE COURT: How do you get that number, Mr. Tilden?
3 What do you put --

4 MR. TILDEN: That is the total Microsoft income from the
5 sale of Vista Capable computers.

6 THE COURT: Thank you.

7 MR. TILDEN: Microsoft says, in fairness to them they
8 say, wait, wait, wait, the best case basis you are only entitled
9 to our profit and not the entire revenue. I don't believe that
10 is what unjust enrichment law says.

11 As a friend of mine here says, when you get caught cheating
12 in high school and get and F you can't go in and argue, well,
13 look, I really would have gotten a B if you had let me take the
14 test, so I should only be dropped one letter and not five.

15 The question of what the exact unjust enrichment remedy is,
16 is one that is not teed up for today. That is issue number one.
17 We don't believe they have laid a glove on the unjust enrichment
18 class, your Honor.

19 Issue number two. We plainly have a class for nominal
20 damages and fees, although we don't have an interest in that.

21 Three. The Consumer Protection Act remedy itself. The
22 Consumer Protection Act allows the Court on these facts to award
23 either restitution or repair. And I have handed up a notebook.
24 I would like to go to one of the inserts. These are in the
25 left-hand side. About five pages in, your Honor, I have a chart

1 that looks like this.

2 The very best case here, and the only one you absolutely need
3 to read, is the Allen case. In 1981 it went to the Court of
4 Appeals. The trial court awarded a restitution and rescission
5 remedy in a CPA case.

6 It went to the Court of Appeals, and the Court of Appeals
7 said, wait a minute, that is not actual damages under the
8 statute, and reversed.

9 It went up to the Supreme Court and nine to nothing, and in a
10 very direct discussion the Supreme Court reversed the trial
11 court.

12 We quote Allen two pages in at some length. I don't need to
13 do it here. But they leave no doubt that the restitution and
14 rescission -- In fact, there is a \$250,000 trust fund the trial
15 court created there. They leave no doubt in a unanimous opinion
16 that this is a fair remedy.

17 We collect on the handout five cases that stand for the
18 proposition that the causation of the CPA injury, while it is
19 plainly an element of liability in a Consumer Protection Act
20 case, that injury need not define the damages. So once we show
21 that these people paid too much for their Vista Capable computers
22 we can establish damages with anything proximately caused by that
23 conduct. It doesn't have to be the actual delta between what the
24 computers did sell for and what they would have sold for in some
25 alternative universe.

1 The repair costs, unjust enrichment are both reasonable
2 remedies, we believe, and they are both countenanced by these
3 cases. They are both countenanced by the discussion in Newberg
4 at Unjust Enrichment at 10.3.

5 THE COURT: You just said something, Mr. Tilden. You
6 said "once we show that these people paid too much." Where do
7 you get the "too much?"

8 MR. TILDEN: A bunch of places, your Honor. I have
9 collected -- we have collected in this -- This is the greatest
10 hits notebook for the Court. In the left hand jacket are some
11 demonstratives like the ones we have looked at. In the right
12 hand jacket in the back was a copy of the white paper, which was
13 an exhibit we discuss in our briefing. In the core of the
14 notebook, which are the seven tabs, are key documents organized
15 by set. The plaintiffs-paid-too-much documents are generally in
16 number seven.

17 When you look at those here are some things you find: One,
18 Exhibit DD to my declaration are Sony documents. "Without Vista
19 Capable messaging these computers will need to be discounted. We
20 anticipate a financial impact in the three millions of dollars.
21 Calling these Vista Capable has reincarnated these end-of-life
22 computers." Sony documents.

23 Keep in mind, when we subpoena these people we don't get a
24 lot of enthusiasm. Microsoft is an important person in their
25 life. I don't know what happens when they get our subpoena, but

1 they don't call us; they call somebody over here. And I don't
2 know what they tell them but "give 'em everything you've got" is
3 not the message. It is very hard to obtain this information.

4 That is what we have from Sony. Office Max said, and this is
5 Exhibit Y to my declaration, "we cleaned out old inventory
6 without taking further discounts."

7 Document 25711. This is MS-KELL. "Comp USA and Circuit City
8 are telling OEMs that non Vista Capable computers will get marked
9 down.

10 Document 24864. "XP computers", which is what these really
11 were, "were discounted after Vista released."

12 47095. "Vista Basic is not moving. Inventory rising.
13 Accounted for 15 percent of sales versus 47 percent we
14 predicted."

15 47095. Again, Comp USA and Costco are talking of returning
16 the Basic SKU shop keeping unit. Basic was responsible for
17 68 percent of the projected Vista forecast.

18 That is one. We have documents in the record that tell us
19 that this happened. Two, we know what Intel thought. Intel was
20 banging the drum, screaming bloody murder, please allow these
21 non WDDM 915 chips to be called Vista Capable.

22 A man named Will Poole at Microsoft in late January of 2006
23 finally cracked. This is tab 5 in the notebook. I have given
24 them little tabs at the top. Renee James is a big wig at Intel
25 who has been deposed. Intel is in Santa Clara. They are -- The

1 documentary record makes absolutely clear they are doing
2 cartwheels in Santa Clara once Microsoft relaxes the requirement.
3 "We are seriously confused. We believe that 915 is not Vista
4 ready as it will never have WDDM drivers."

5 Let me footnote that if could, your Honor. We filed a
6 summary judgment motion on this WDDM issue. Microsoft disagrees
7 with the estimate. We believe the class is 19 million, and 13
8 million of them are not WDDM computers. They say the class is
9 smaller, and the class of WDDM computers is smaller.

10 But the WDDM computers can never be made Vista Capable. You
11 have to throw out your computer and go buy a new one. That is
12 our claim with respect to the WDDM issue.

13 James says, "we believe that 915 is not Vista ready as it
14 will never have WDDM drivers. We believed your Vista ready
15 requirements doc said it had to be WDDM drivers to qualify for
16 the program sticker." Which in fact it did.

17 If you turn a couple of pages further, three pages in, your
18 Honor, and highlighted --

19 THE COURT: Three pages in on tab 5?

20 MR. TILDEN: Yes, three pages past what we were reading.
21 It is the next page with the highlight. Again, "so Intel's
22 exposure --"

23 THE COURT: I will read off this one.

24 MR. TILDEN: "So, Intel's exposure is \$600 million."
25 Further down, "here is how their potential costs could get into

1 the billions."

2 We have ironclad evidence that Intel was looking at
3 significant write downs of the 915 chips in an amount of
4 billions.

5 Your Honor fingered one additional piece of evidence here.
6 The entire theory of Microsoft's defense here is that the
7 Microsoft marketing program adds no value, the calling something
8 Vista Capable did not make it more attractive. Professor Hitt
9 argues, well, no doubt it makes it more attractive but the chip
10 market is infinitely elastic, and if more people want more
11 computers manufacturers will just create more computers at the
12 same price. So increased advertising may increase the number of
13 computers sold but it will not affect the price at which they are
14 sold.

15 We know for a fact that is not true here. Intel was fazing
16 out the 915 chip. They were not going to ramp up production of
17 the 915 chip. These are all the 915 chips that the world was
18 ever going to see. What they wanted to do was pass these off as
19 Vista Capable and not as end-of-life chips.

20 I asked Professor Hitt directly on that issue. To his credit
21 he stuck with his guns; if it is the case that calling something
22 Windows Vista Capable doesn't make it more valuable then the
23 reverse should be true too. And he stuck with it. This is
24 page 40 of his deposition. I asked him first: All right. If
25 calling it Vista Capable doesn't make it more valuable would

1 calling it not Vista Capable make it less valuable? This is
2 question number one at the bottom of 40. And down here at
3 line 17 on 41 he says, no, it wouldn't make it less valuable.
4 That is obviously nonsense. If you put it in the store and said
5 not Vista Capable the price would drop. But he is tied into this
6 position by virtue of his claim that calling -- giving it an
7 attribute didn't raise the price.

8 We pushed him. The next one. What if you call it Won't Run
9 Aero, would you agree with me that would drop the price? No.
10 The next page. Won't run Glass. Doesn't effect the price.
11 Number four, not what Jim Allchin demonstrated at WinHEC 2005?
12 Doesn't affect the price. These machines weren't Vista Capable
13 for three years but we changed our mind last week and now they
14 are? Wouldn't affect the price. Next, these are Vista Capable
15 now but they won't be on February 2nd of 2007? Won't effect the
16 price. Technical requirements were recently lowered to make this
17 machine Vista Capable? He starts to hedge. He says, I don't
18 know.

19 Obviously all those things would affect the price.
20 Dr. Leffler says it would affect the price. Everyone in the
21 courtroom knows it would affect the price. Anyone sitting in
22 that box knows it affects the price. And they have an expert
23 that says, no, it won't affect the price.

24 We have a boatload of concrete evidence in this case that
25 does not exist if the antitrust cases that I don't want to

1 unfairly tag, but involved claims that are expert economist
2 driven. Our case is driven by the documents we have gotten from
3 Microsoft.

4 Let me, if I could, spend two minutes on the two cases that
5 Mr. Rummage addressed most directly, because I love them. First
6 McLaughlin. I am going to sound like someone that knows
7 something about either class actions or RICO but I am not. I
8 think McLaughlin would come out the other way today. I found
9 that out reading the In Re Grand Theft Auto class action case
10 they cited.

11 The Court observes this: "McLaughlin went off on the need to
12 show individual reliance by every single person under the RICO
13 statute." Something that your Honor held a year ago wouldn't be
14 happening here. I didn't take strong issue with the ruling. In
15 McLaughlin, unless it is RICO you have got to show individual
16 reliance. If you can't do it, you lose. Fair to me.

17 In 2008 in Bridge v. Phoenix Bond and Indemnity Company, 128
18 Supreme Court 2131, the US Supreme Court ruled that you do not
19 need to show individual reliance in a RICO case.

20 I think the McLaughlin decision would come down the other way
21 today. I haven't looked to see what they are doing in the
22 McLaughlin case, but the central predicate of that decision has
23 evaporated.

24 Then we look at the In Re New Motor Vehicle case, which I was
25 fascinated by only because the notion that there was a tort there

1 seemed so farfetched to me. They have got no evidence at all
2 beyond an economist report.

3 So compare that to us. In both cases do we have an expert
4 opinion that the price was impacted? You bet. Look at all those
5 other things we have got that they don't have. I won't read them
6 all. Party admission that the goal of the marketing program was
7 to not stall sales. E-mail by the marketing director that
8 nothing other than sales matters. Retailers expressed fear of
9 markdowns without program. Retailer inventory sold out. It goes
10 on and on.

11 The Canadian import litigation is a lawsuit -- I note that
12 all that happened there was by a two to one vote they reversed
13 the certification of the class. One judge believed that one
14 expert report was enough to go forward on the face of really no
15 facts whatsoever. We are not the Canadian import case. The
16 documentary evidence that has been assembled here is of a quality
17 that does not exist in any of the cases they have cited. One.

18 Two. The Consumer Protection Act here, and Allen is the very
19 best case, does not require that the damages proven be the
20 causation damages.

21 You see that most clearly actually in the pattern jury
22 instructions. Injury is an element of liability, but that injury
23 is not the damages measure. The pattern instruction on liability
24 I think is 310.01. It lists the five elements in Hangman Ridge.
25 One of them is injury. If you get past those five you get a

1 completely new instruction on damages. Allen says -- It is wide
2 open territory.

3 THE COURT: Including nominal.

4 MR. TILDEN: Including nominal. Although we don't have
5 any interest in that. They use the example of Ms. Kelley paying
6 400 something dollars for her computer and getting \$500 back, a
7 higher number. I don't have any problem with that at all.

8 Let me make a couple of arguments to the Court here. One, as
9 it happens, a wonderful argument for that kind of relief started
10 occurring -- we can take lawyer notice of the fact that the
11 Court, Mr. Rummage and I are all about the same age. In the late
12 '70s, I think the statute was amended --

13 THE COURT: I am sure I am older and wiser, Mr. Tilden.

14 MR. TILDEN: Certainly wiser. In the early '80s we were
15 trying cases over 2,400 bucks. If you won or lost you put in
16 your fees for \$4,100. The loser would come in and say, how can I
17 owe \$4,100 when the claim was only \$2,400? It would happen down
18 on the third floor of the King County Courthouse. It happens all
19 the time. The notion that the repair costs more than the widget
20 itself happens all the time. Ms. Kelley was promised something
21 that was not delivered. All we want is for her to get it.

22 How much more time do I have?

23 THE COURT: Well --

24 MR. TILDEN: I have used it up?

25 THE COURT: Not quite, because I gave Mr. Rummage more

1 than he was due. Why don't you spend another three minutes
2 making your point. But I need to tell you I have somebody behind
3 the door waiting to plead this morning.

4 MR. TILDEN: I am with you. Let me make two points and
5 I will sit down. I have said it before, the cases are fact
6 intensive and they are fact driven. If you take the cases where
7 no class is certified, you find a set of rules that look better
8 for the defendants than they do for the plaintiff. If you take
9 the cases where the class is certified you find a set of rules
10 that are frankly very flexible.

11 Two good examples, the two we like best -- I don't know how
12 to say the drug, but Caredizem -- the Caredizem CD litigation and
13 the Live Concert Tickets litigation. The question on
14 decertification isn't who is going to win or lose on the merits,
15 it is given the claim what do we do here and what is the most
16 efficient thing to do. These people will have, the class
17 members, no remedy at all if they can't proceed here. We believe
18 the law permits a remedy here.

19 Microsoft is requiring a direct connection between the CPA
20 injury and the CPA damages. The State of Washington doesn't
21 require that, and the Allen case rejected that 28 years ago nine
22 to zip. Very directly. It's only three paragraphs. But they
23 leave no doubt that the Court of Appeals was reversed.

24 The second point I would make is this: The unjust enrichment
25 class action remains unaffected by any argument they have raised.

1 We can show all the elements of unjust enrichment. The damages
2 are class wide. Newberg explains why. That is an easy
3 proposition to handle. There is no reason that we can see why it
4 is not the right remedy here or a correct remedy here.

5 The last point is this: I was going to talk some about WDDM
6 today because it does highlight what is going on here. This is
7 tab 6 in the Court's notebook. "We have confirmed that 915 will
8 never be retrofitted with a WDDM driver, and therefore will never
9 qualify --"

10 THE COURT: You have to slow down. Is that the first --

11 MR. TILDEN: I apologize, Judge. It is the yellow
12 stick-em tab, at the very top of the pages.

13 THE COURT: Got it. Thank you.

14 MR. TILDEN: "We have confirmed that the 915 will never
15 be retrofitted with a WDDM driver, and therefore will never
16 qualify for a Vista Logo." This is in November of 2006. In
17 November of 2006 915s were in the market being sold with Vista
18 Capable logos.

19 The e-mail talks about what happens on Vista release. "On
20 Vista release these things will not be Vista but they are being
21 sold as Vista today. The non WDDM computers in our class cannot
22 be upgraded at all unless by upgrade Microsoft means throw the
23 computer away and buy a new one." If Ms. Kelley's remedy results
24 in that occurring we believe it is fair.

25 Here is the last one and I will sit down. It is the yellow

1 tab 3. Mr. Rummage ended by pointing out that he did not believe
2 any deception occurred; we have no evidence of deception at all;
3 the summary judgment should be granted. Jim Allchin is a -- was,
4 he retired, a big wig at Microsoft. Microsoft had a senior
5 leadership team, three people were on it, Gates, Ballmer and
6 Allchin. He was the group vice-president for Windows, Home and
7 Business from '99 to 2005. They changed his title, he kept the
8 same job. He was way up at the top.

9 This is what Mr. Allchin said about the Vista Capable plan.

10 THE COURT: Where are you reading now?

11 MR. TILDEN: The yellow stick-em three. "I believe we
12 are going to be --"

13 THE COURT: Wait a second. The yellow stick-em three
14 behind tab what?

15 MR. TILDEN: Behind tab three too. That is just a
16 coincidence.

17 THE COURT: Go ahead.

18 MR. TILDEN: "I'm sorry to say that I think this plan is
19 terrible and it will have to be changed." It wasn't. "I believe
20 we are going to be misleading customers with the Capable program.
21 OEMs will say a machine is Capable and customers will believe
22 that it will run all the core Vista features. The fact that Aero
23 won't be there ever for many of these machines is misleading to
24 customers." It is an admission. It is directly from the top.
25 None of the antitrust cases contains a piece of evidence like

1 that one. That is all I have.

2 THE COURT: Mr. Rummage, I have to keep you short.

3 MR. RUMMAGE: Two and a half minutes.

4 THE COURT: Two.

5 MR. RUMMAGE: You are a hard bargainer. I don't have
6 any leverage though.

7 The first point, your Honor. This is a theme that runs
8 through Mr. Tilden's presentation, this is a cubic zirconium that
9 they called a diamond. Two things about that. First of all, I
10 threw down the gauntlet and I said, show me what they told the
11 public during this time period that wasn't true. Still silence
12 on that point. Instead what we get is Mr. Allchin, the quotation
13 he just read to the Court. And Mr. Tilden said, this plan is
14 terrible, it will have to be changed and it wasn't. I invite the
15 Court to read the Totton declaration. What Mr. Tilden said is
16 flat not true.

17 The plan was changed. It was changed in particulars that
18 everyone in this Court knows about, most notably it introduced
19 the Premium ready concept which was then part of the marketing
20 program.

21 The important thing about this cubic zirconium/diamond thing
22 is to remember this: This is the Windows Vista Capable program.
23 This is a program where everybody who participated in it bought
24 an XP PC, not a Windows Vista PC. And your Honor knows from
25 reading the papers that the fraction of people who will ever move

1 off that XP PC, to whom these distinctions that Mr. Tilden speaks
2 so passionately about will ever matter, is minuscule. Minuscule.
3 And yet this defective class action that Mr. Tilden wants to
4 proceed will award damages to every one, to the 90 plus percent
5 of people who never cared, who never would have upgraded, who
6 were exactly like Ms. Kelley, all on the say so of Dr. Leffler
7 that there was some increment of price inflation. A nickel? A
8 dime? A buck? I don't know. But there was something in there.

9 Your Honor, we also have to remember this is about a class.
10 So their burden is not to show that somebody paid more. Their
11 burden to get a class certified is to show that they have a way
12 of proving that everybody paid more.

13 When Mr. Tilden says to your Honor everybody in this
14 courtroom knows that 19.4 million of these non WDDM compliant PCs
15 dumped on the market is going to decrease the price. I don't
16 know that. I certainly don't know that it is going to affect the
17 price of a particular PC in Tallahassee or Corpus Christi, the
18 city that Mr. Tilden referred to, or Charleston or anywhere else
19 sold at a Best Buy where the Best Buy marketing strategy is to
20 perhaps drive people to Premium ready PCs. None of us know that,
21 because the plaintiffs didn't bother to give your Honor any hint
22 of a way to find it out.

23 And finally, your Honor, with respect to the cases, one
24 important point is that the McLaughlin case that Mr. Tilden said
25 would go differently today. He misses the point. There are two

1 separate discussions in McLaughlin, one about reliance, one about
2 lost causation. We don't rely on the discussion about reliance
3 because we always knew your Honor had ruled that was not an
4 element under the CPA. We rely on the discussion about lost
5 causation, which is as good today as it was then.

6 And Allen, your Honor, is a case that does not involve people
7 asking for harm to be proven -- or I shouldn't say harm, injury
8 to be proven through one type of harm and damages proven through
9 another. In that case, Allen, what happened is the plaintiffs
10 proved that they were induced to buy worthless land. And so the
11 question is do they get, quote, damages, or do they get, quote,
12 restitution. Both of them relating to the same harm, that is the
13 worthless land that they bought.

14 Here the plaintiffs say, we were harmed because we paid an
15 extra nickel, dime, whatever, we don't know what, and whether or
16 not we were ever going to upgrade to Windows Vista, whether or
17 not we were ever going to change our PCs from XP, whether or not
18 our computer does everything we wanted. Just like Ms. Kelley
19 said, my computer, it is not a cubic zirconium, it does everything
20 I bought it to do, but I want a \$500 check anyway so I can buy a
21 new PC.

22 And then finally, your Honor, unjust enrichment. Your Honor
23 correctly noted in the class certification order that the measure
24 of unjust enrichment was whether Microsoft had earned increased
25 or sustained income as a result of this. In other words, your

1 Honor was not looking for the number that was the same number we
2 would have earned even without the alleged deception. And
3 Dr. Leffler, to his credit, said, I can't compute that number.
4 Nobody knows that number. And so the number that Mr. Tilden is
5 advocating is simple math. It is every nickel that everybody in
6 the class paid for an XP license, people who are today sitting at
7 their computers using that XP operating system. And, again,
8 harkening back to the first point I made, the vast majority of
9 whom never had any intention -- over 90 percent never had any
10 intention of upgrading to Windows Vista.

11 So, your Honor, this is a meat hook that the plaintiffs are
12 trying to use in cases that should be dealt with by a scalpel, if
13 at all. This is a situation where the plaintiffs have --
14 Mr. Tilden said, this is not an expert driven case. This is a
15 cases that is driven entirely by experts and lawyers who have
16 dreamt up an issue that would not have been dreamt up by any user
17 of these PCs, who got what they wanted, got what they paid for
18 and are using it today.

19 So we would ask the Court to grant summary judgment and
20 decertify the class. Thank you, your Honor.

21 THE COURT: Thank you, counsel, for your arguments. I
22 will write you an opinion about this. You will not see it for at
23 least two and a half weeks. So not next week, not the week
24 after, you will see it the following week. And I do know that
25 have you other stuff teed up for me.

1 Anything else that I can help you with today?

2 MR. RUMMAGE: No, your Honor.

3 MR. TILDEN: Nothing here, your Honor.

4 THE COURT: If I could get everyone to move their things
5 quickly, I have another hearing that I have kept waiting.

6 (Adjourned)

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CERTIFICATE

I, Barry L. Fanning, Official Court Reporter, do hereby
certify that the foregoing transcript is true and correct.

S/Barry L. Fanning

Barry L. Fanning